

# Risk Assessment

Activity Assessed	Control of Covid-19 Venue Operation Risk Assessment
Location	The Gallery, Winchester

Hazard	Who could be harmed and how?	Control measures
Covid-19 infection transmission – Visitor arrival	Visitors  Risk of serious illness  Harm to mental wellbeing due to fear and anxiety	<ul style="list-style-type: none"> <li>• Visitor capacity limited to 18 people at any given time</li> <li>• Safe outdoor space available for visitors to queue, if required</li> <li>• Staggered entry via timed visiting slots that can be booked in advance</li> <li>• Team member to welcome all visitors at entrance, inform of current safety measures and manage capacity</li> <li>• Signage to inform visitors of measures being taken and expected behavior</li> <li>• Hand sanitiser station available on arrival</li> </ul>
Covid-19 infection transmission – Visitor and staff Interactions	Staff, Visitors  Risk of serious illness  Harm to mental wellbeing due to fear and anxiety	<ul style="list-style-type: none"> <li>• Perspex screens installed at all customer service counters</li> <li>• Team members wear face coverings when away from areas with Perspex screens</li> <li>• Hand sanitiser stations available</li> <li>• Cashless transactions available at all points of sale</li> <li>• Contactless donation points available</li> <li>• Signage throughout venue to promote social distancing and good hygiene</li> <li>• Team members trained on appropriate social distancing and personal hygiene measures</li> </ul>
Covid-19 infection transmission – High traffic areas	Staff, Visitors, Contractors  Risk of serious illness	<ul style="list-style-type: none"> <li>• Signage throughout venue to promote social distancing and good hygiene</li> <li>• High traffic areas to be checked and cleaned every 2 hours</li> <li>• One-way route around the exhibition to maintain social distancing</li> </ul>

	Harm to mental wellbeing due to fear and anxiety	
Covid-19 infection transmission – Gallery	Staff, Visitors  Risk of serious illness  Harm to mental wellbeing due to fear and anxiety	<ul style="list-style-type: none"> <li>• Hand sanitiser readily available for all visitors</li> <li>• Signage throughout venue to promote social distancing and good hygiene</li> <li>• High traffic areas to be checked and cleaned every 2 hours</li> <li>• One-way route around the exhibition to maintain social distancing</li> </ul>
Covid-19 infection transmission – Person displaying symptoms	Staff, Visitors, Contractors  Risk of serious illness  Harm to mental wellbeing due to fear and anxiety	<ul style="list-style-type: none"> <li>• Team members instructed to remain at home if displaying any symptoms or to follow the latest government guidance if they are informed they are clinically extremely vulnerable from COVID-19</li> <li>• Anyone displaying clear symptoms whilst on the premises will be asked to leave and any surfaces they came into contact with will be cleaned immediately</li> <li>• Visitor details recorded in GDPR compliant way to ensure cooperation with track and trace requirements</li> </ul>
Covid-19 infection transmission – Emergency situations	Staff, Visitors, Contractors	<ul style="list-style-type: none"> <li>• Evacuations – exiting the building safely is the priority in case of emergency. Staff and visitors do not have to stay 2m apart if it would be unsafe. Where the threat to life is greater and/or more imminent than from COVID-19, normal procedures should apply.</li> <li>• Those involved in the provision of first aid to others should pay particular attention to sanitation measures immediately afterwards, including washing hands.</li> </ul>

Assessed by	Jonathan Brooks, Duty Manager	Date	27/07/2020	Next operational review	31/08/2020
Endorsed by	Katerina Kremmida, Head of Destination Winchester	Date	27/07/2020	Next publication	1/10/2020
Approved by	Rob James, Facilities Manager	Date	27/07/2020		