

Vacancy Summary

Job Title:	Team Member – General
Salary:	£18,585.61 per annum
Location:	Milestones Museum & Basing House
Hours:	Part-time hours available, weekend working essential
Type of Contract:	Permanent

Would you enjoy making sure all of our visitors have an excellent day out?

As a Team Member at Milestones and Basing House, you'll have the opportunity to work across a wide range of Front of House disciplines. Whether welcoming visitors, promoting our retail range in the gift shop, or serving in one of our catering outlets, you'll be the main point of contact for our visitors throughout their time in our venues.

You will be responsible for upholding the highest front of house standards, consistently providing excellent customer service and ensuring our venues are presented in their best possible light. You'll need to closely follow various instructions and procedures, to make sure tasks are carried out correctly and that our venues are safe spaces for our visitors to spend time in.

A bit about you

You will have experience working in a fast-paced, customer-lead environment, where you will have thrived interacting with new people every day. A confident verbal communicator, you will excel at making others feel welcome and valued. You will have a strong drive to make the visitor experience at Milestones and Basing House the best it can be, appreciating the expectation placed on us to ensure each and every visitor has a great day out!

You will be happy to work regularly during the weekend, ideally having the flexibility to pick up additional hours when available. You'll be a supportive team player, always willing to jump in and lend a hand, but also happy to work on your own initiative when necessary. You might even know a little about history yourself and be keen to pass your knowledge onto others in an engaging way. Oh... and you will enjoy dressing up!

To apply please forward a copy of your CV together with a cover letter explaining why you would excel in this role to recruitment@hampshireculturaltrust.org.uk. Please note applications without a cover may not be considered.

Closing date for applications:	26 November 2021
Interview date:	TBC